

# How do I report a bug

All bug reports, comments, suggestions and questions should go to the **HDF Helpdesk**:

**help@hdfgroup.org**

Attached below is a bug report template. It is not necessary to use this template, but it shows what is helpful to us in reproducing a problem.

```
----- Template for bug report -----  
  
VERSION:  
  HDF5-N.N.N  
  
USER:  
  [Name and Email Address]  
  
SYNOPSIS:  
  [Brief description of the problem]  
  
MACHINE / OPERATING SYSTEM:  
  [Platform and platform version. On Unix platforms please include  
  the output from "uname -a"]  
  
COMPILER:  
  [The compiler and compiler version used]  
  
DESCRIPTION:  
  [Detailed description of problem]  
  
REPEAT BUG BY:  
  [What you did to get the error; include test program or session  
  transcript if at all possible. If you include a program, make  
  sure it depends only on libraries in the HDF distribution, not  
  on any vendor or third-party libraries. Please be specific;  
  if we can't reproduce it, we can't fix it. Tell us exactly what  
  we should see when the program is run. NOTE: It helps us if  
  the example program is written in C and can be run easily on Unix]  
  
SAMPLE FIX:  
  [Fix or patch, if you have one]  
  
----- End of Bug Report Template -----
```