

Contact Information

Obtaining Help

The HDF Group offers several levels of [Support Services](#), including Self-Service support (documentation and the [HDF-Forum](#)), the HDF Helpdesk's Service Desk and free email support, and Priority Support.

For *technical* questions (such as issues with the software, web pages, or documentation) please contact the HDF Help Desk using either the Service Desk or email:

Service Desk:

<https://help.hdfgroup.org>

Helpdesk Email Address:

help@hdfgroup.org

For questions regarding *contracts* or other *non-technical* issues, please contact:

Business Office Email Address:

info@hdfgroup.org

The HDF Group Location and Contact Information

- **Street Address:**
410 E. University Avenue
Suite 200
Champaign, IL 61820
- **Telephone:** (217) 531-6100